

Strategic Plan FY 2002-2004  
Activity Purpose and Measures:

Program	Targeted Services
Activity	Determination Services
Activity Purpose Statement	The purpose of the Determination Services Activity is to provide public assistance and social support services to disadvantaged individuals so they can access services in a timely manner to improve their lives.
Services that Comprise the Activity	Burial Cash Assistance Eligibility Determinations Interim Disability Determinations Medical Assistance Determinations MRDDA Eligibility Determinations Power Eligibility Determinations Shelter Eligibility Determinations TANF Eligibility Determinations General Assistance to Children Eligibility Determinations
Activity Performance Measures (Measure & Target)	<p><b>Results:</b> % of eligibility determinations completed within established time standards</p> <p><b>Output(s):</b> # of eligibility determinations</p> <p><b>Demand:</b> # of eligibility determinations anticipated</p>

**Efficiency:**

\$ per eligibility determination processed

\$ per eligibility determination processed within the established time frame



**Responsible Employee(s)** Kate Jesburg, Barbara Kamara & Elizabeth Parker